

I.T.S CENTRE FOR DENTAL STUDIES & RESEARCH

Delhi-Meerut Road, Murad Nagar, Ghaziabad

STUDENT GRIEVANCE CELL

MINUTES OF THE MEETING

The meeting of student grievance cell was held on 17th October 2020 at 1.00 pm through zoom video call. Meeting was chaired by Dr.Vinod Sachdev . The following –members of student’s grievance cell attended the meeting- Dr Devi Charan Shetty (Principal, Head of Department, Oral Pathology), Dr Sonali Taneja (Head of the Department, Conservative and Endodontics), Dr Upasana S Ahuja (Head of the Department, Oral Medicine), Dr Nikhil Sharma (Head of the Department, Periodontics), Dr Divya Shetty (Dept of Orthodontics), Dr Prashansa Sharma (Dept of Periodontics) attended the meeting. Along with that other Heads, faculty members too joined the meeting to address various sectors involved.

GRIEVANCES	ACTION TAKEN
1.Regarding students` patient quota related issues.	1. All the HoDs and UG in-charges have been instructed for the quota revision as per the patient’s inflow and feasibility. Students have been instructed to report to clinical postings on regular basis and complete their work.
2.Regarding regularisation of academic and clinical work of students	2. The departments have been instructed to keep a check on students’ attendance. Regular offline lectures, Seminars, JC presentations, CPC presentations

	have been resumed by various departments
3.Regarding keeping a check on COVID infection control in premises and hostels	3. Strict infection control measures are being followed by the institution that includes periodic disinfection of various departments, clinical areas, hostels, lecture halls etc. Social distancing being promoted and strict scrutinization of patients are taking place with infra-red thermometer and taking detailed medical history and recent symptoms. All the students have been immunised and screening of their health is being done regularly. Any student found to be unwell are being sent for isolation and tests.

The minute of the meeting to be forwarded to the concerned departments.

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MINUTES OF THE MEETING

The meeting of student grievance cell was held on 16th March 2021 at 1.00 pm in the office of Dr. Vinod Sachdev (Director, PG Studies). Meeting was chaired by Dr. Vinod Sachdev . The following -members attended the meeting- Dr Devi Charan Shetty (Principal, Head of Department, Oral Pathology), Dr Sonali Taneja (Head of the Department, Conservative and

Endodontics), Dr Upasana S Ahuja (Head of the Department, Oral Medicine), Dr Nikhil Sharma (Head of the Department, Periodontics), Dr Divya Shetty (Dept of Orthodontics), Dr Prashansa Sharma (Dept of Periodontics) attended the meeting.

<u>GRIEVANCES</u>	<u>ACTION TAKEN</u>
1.Regarding students' issues with monkeys flocking in the premises.	The maintenance in-charge and supervisor have been notified to take the necessary actions and issues has already been resolved.
2.Regarding students request to reschedule early induction program during afternoon hours when they can appreciate more surgical and clinical cases	Early induction programs have been rescheduled between 1300 to 1500 post lunch where students can get an opportunity to see more surgical and clinical cases going on in department.
3.Regarding student's issue related to main gate guard	Security personnel have been advised to act reasonably with the students, though no students are allowed to indulge in any activity post permissible time.

The minute of the meeting to be forwarded to the concerned departments.

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MINUTES OF THE MEETING

The meeting of student grievance cell was held on 25th March at 1.00 pm through zoom video call. Meeting was chaired by Dr.Vinod Sachdev . The following –members of student's grievance cell attended the meeting- Dr Devi Charan Shetty (Principal, Head of Department,

Oral Pathology), Dr Sonali Taneja (Head of the Department, Conservative and Endodontics), Dr Upasana S Ahuja (Head of the Department, Oral Medicine), Dr Nikhil Sharma (Head of the Department, Periodontics), Dr Divya Shetty (Dept of Orthodontics), Dr Prashansa Sharma (Dept of Periodontics) attended the meeting. Along with that other Heads, faculty members too joined the meeting to address various sectors involved.

GRIEVANCES	ACTION TAKEN
1. Regarding students facing issue during online lectures regarding audibility and power point presentation. Also, the limited time slot given by zoom.	1.Zoom Paid version to be used for extended lectures and faculty can use google meet as per their convenience.
2.Regarding request of students to curtail the number of questions per assignment given post each lecture as students are getting overburdened with assignments.	2.Post lecture assignments have been limited to 1 long and 2 short questions.
3.Regarding introduction feasible of pre-clinical and clinical demonstrations and exercises	3.Online demonstration needs to be given and related assignments will be given to students which will be considered in their quota
4. Regarding step taken to alleviate mental anxiety faced by students during pandemic	4.Various academic webinars are being organised by eminent national and international speakers for students' knowledge enhancement. Apart from these various recreational activities and interactive sessions are being organised along with psychological talks. Student mentors have been notified to keep interacting with their student's time to time.

The minute of the meeting to be forwarded to the concerned departments.

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MINUTES OF THE MEETING

The meeting of student grievance cell was held on 10th July 2021 at 1.00 pm in the office of Dr. Vinod Sachdev (Director, PG Studies). Meeting was chaired by Dr. Vinod Sachdev . The following -members attended the meeting- Dr Devi Charan Shetty (Principal, Head of Department, Oral Pathology), Dr Sonali Taneja (Head of the Department, Conservative and Endodontics), Dr Upasana S Ahuja (Head of the Department, Oral Medicine), Dr Divya Shetty (Dept of Orthodontics), Dr Prashansa Sharma (Dept of Periodontics) attended the meeting.

GRIEVANCES	ACTION TAKEN
1. Regarding students complain regarding AC functioning in department	1. Maintenance incharge and supervisor has been instructed to see in the matter periodically.
2.Regarding food related issues of girl's hostel	2.Mess incharge and supervisor has been instructed to ensure for the quality control of the mess food

The minute of the meeting to be forwarded to the concerned departments.

